### PART ONE

**COUNCIL TOPICS** 

Further information can be obtained by mailing grants@communityfoundationwales.org.uk or calling 02920 379 580

### **Questions & Answers:**

### Q How long does the funding process take?

There are two deadlines in July, with applicants being made aware of the result of their application by mid September. A crisis review meeting can also be scheduled.

1B. Financial Management and Governance and Internal Audit Arrangements for Town and Community Councils

Q. The volume of work required to get ready for an internal audit is onerous on the Clerk, especially if the Clerk only works part time. Going forward, recruitment for Clerks could be difficult.

Getting ready for audit should not be an onerous tasks if records are kept up to date. If you feel that the Clerk needs time to prepare for the audit, extra time should be given.

### Q. A number of Councils are in between Clerks. It can be difficult if your Clerk has left and you are in the middle of an audit.

It is the Council's responsibility to ensure proper arrangements are kept and a full handover is undertaken, if you are struggling One Voice Wales can be contacted for assistance. Alternatively you could contact a neighbouring Clerk.

#### 1C. Update on the Council Plan 2019/20

A presentation was given by Jay Davies on the development of the 2019/20 Council Plan and, in particular, the new areas included in the plan which Town and Community Councils can support.

The main points of the Plan are:

The plan is statutory and published annually. It has been reviewed and updated for the period 2019/20 and is one of a number of corporate plans..

The plan builds on

modernisation and includes priorities from Cabinet and Overview and Scrutiny Committees such as waste and recycling. Priorities of partner organisations are also included such as Well-being, Community Safety and environmental mapping. The Plan also reflects local community needs, expectations and demands such as residential/dementia care homes and managing Universal Credit changes. National policy and legislation have also had a significant impact

Part 1 is the core

content of our ambitions and deliverables for the year. Part 2 contains the detail of how we measure and monitor performance against progress (this is to be agreed by the Council's Cabinet in July). An illustrated plan will be available on

Engagement will start around November to inform next year s plan. The Forum and Councillors will be included within that process.

#### **Questions & Answers:**

### Q. Within Plan 2; what does Customer Journey mean within the Connected Council section?

This is around the work undertaken for a single point of access customer contact centre.

Q. Safe and Clean Council/Clean Communities. I am continuously trying to get roads and gullies tidy, its impossible, in Mostyn we are getting no service.

This must be discussed and fed through to your Streetscene Area Supervisor. There are schedules in place for this type of work to be undertaken.

Q. Grass cutting is late and lanes are becoming single access tracks. In parts of Hawarden the Council are maintaining areas and sub-contracting out other areas. On occasions the cut grass is blocking grids. There appears to be little planning around grass cutting.

Cllr. Thomas quoted the regulations and confirmed that, due to flooding, in some areas grass cutting had been delayed.

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Generally very well, Flintshire is one of the lowest funded Councils and higher performing Councils in Wales.

Q. Will Part 2 show a comparison for the current year and next year performance?

No, Part 2 will be the supporting detailed work, however we do use a tracker on comparisons that we can share. In addition, we have published Key Performance Indicators from Welsh Government that can be presented at a future Forum.

Q. Its noted that Flintsh]fY'k Ug'bi a VYf'cbY'Zcf'Z]``]b[']b'dch c`YgzVi hh Utajcb`m main roads and trunk roads.

For the first time we have set aside money for rural areas; potholes, grass cutting and p

The account gives access to information customers may be interested in within their local area for example bin collections shows logged enquiries and their status, any planning applications the customer has commented on and local councillor details.

The first service to go live will be Housing which will enable Council tenants to link all their housing information for example rent account details, logged repairs and status. The aim is for all Council services to . Aligned to this is a general improvement to the Flintshire website, particular attention has been paid to the Social Services pages. It is hoped that our customers see the benefit and convenience of the new system. This however, this will not take away the availability of our established Contact Centres.

#### **Questions & Answers:**

and include site notices. Notices should advise residents of the proposals and consultation process. The developer must consult each Community Council where the proposed application is located.

The developer does not have to notify the Local Authority that they are undertaking a Pre Application Consultation as the Local Authority is not a consultee. However, some parts of the Local Authority, such as Streetscene may be consulted.

Actions the Town or Community Council should take include publicising to all members a copy of the notice of Pre Application Consultation. Members ought to try and attend any consultation event being held and feedback at their next meeting. If this falls outside the 28 day consultation period, the Town and Community Council should formulate an agreement about to formally respond. Should any assistance be required around how to respond to a Pre Application Consultation Mandy Lewis can be contacted via email; Mandy.Lewis@flintshire.gov.uk

### **Questions & Answers:**

#### **PART THREE**

#### **FUTURE MEETINGS**

Future County Forum meetings have been arranged as follows:

Date: Monday 7 October 2019

**Time:** 6.30pm 8.30pm

Venue: Hawarden Community Council, Scout Hut HQ, 133 The Highway,

Hawarden, CH5 3DN

### **Proposed Work Plan October 2019:**

Waste Consultation Strategy Stephen Jones, Flintshire County Council Update on Environmental Planning Enforcement and Funding Scheme Stephen Jones, Flintshire County Council Update on the Council Plan 2019/20 Jay Davies, Flintshire County Council